



COALITION OF FEDERAL OMBUDSMAN

MEETING MINUTES

Meeting Date/Time: July 12, 2017

Location:

Agenda:

1. Announcement of voting procedure for the COFO Endorsement and Clarification for ACUS Recommendation 2016-5 (The voting period will open for two weeks following the monthly meeting, and Members will vote electronically. Full details to follow)
2. Fairness Guides and the Fairness Triangle, what is it and how can we use the concept of Fairness in our everyday work
3. Ethical Challenges and Goals
4. Additional topics raised by Members (please include suggested topics or Ombuds Challenges with your RSVP)

Highlights:

1. Explanation of the document status and voting process
2. Gary presented information about Christopher W. Moore's Fairness Triangle (process, decision, relationship). How do you as a leader or practitioner, give the impression of relationship fairness? The group brainstormed examples of how this theory can be applied in Ombuds work.
3. Ethical challenge – group is happy with their direct supervisor but not senior leader and wants to report their concerns at the highest level, is there an obligation to report the concerns with the senior leader before taking the summary to the higher level? Group discussed several options/scenarios
4. USOA Annual Conference in San Antonio, TX October 2-6, 2017. COFO Annual Conference will be held on October 24, 2017.

Attendees:

(In Person)

Anderson, Jeffrey – Department of State
Barrar, Riley – Customer Financial Protection Bureau
Donnelly, Wanda – Department of State
Kamenshine, Wendy - Customer Financial Protection Bureau
Levine, Lisa – Department of Justice
McNeil, Tracey – U.S. Securities and Exchange Commission
Maurer, Bill – Department of Energy
Prtizker, David – Administrative Conference of the United States
Sotoudeh, Paul – U.S. Patent and Trademark Office
Thomson, Patricia – Ombudsman Program Office for Children and Youth Dept. of Behavioral Health

(Phone)

Berg, Mollie – Department of Homeland Security
Bloch, Brian – Department of the Interior
Brown, Andrea - U.S. Patent and Trademark Office
Callahan, Rita – Department of Health and Human Services
Claybom, Samuel – General Services Administration
Dodson, Shireen – Department of State
Fleming, Tasha – Department of Justice
Gartlan, Jennifer – Federal Maritime Commission
Harris, Robert – Federal Deposit Insurance Commission
Johnson, Fatima – National Aerospace and Space Administration
Kapoor, Vic – Department of Homeland Security
King, Donna – Department of Health and Human Services
Kith, Sarah – Library of Congress
Larkins, Marcia - Department of Health and Human Services
Major, Katie – Department of Defense
Maderson, Katie – Department of State
McGuire, Carrie – Office of Government Information Services
Mitchell, Kristen - Office of Government Information Services
Roman, Michael – National Ocean and Atmospheric Agency
Merrix, Celeste – Department of Homeland Security
Patel, Bina –NGIC
Roberts, Sara – Department of Homeland Security
Weber, Guy – Department of Defense
King, Donna - Department of Health and Human Services
Zeller, Jessica – Health and Human Services