



2022 Annual Conference Agenda

Time	Session
9:00am – 9:05am	Welcome & Opening Remarks
9:05am – 10:05am	Plenary 1: LGBTQ+ Cultural Competency: Pronouns and Gendered Language <ul style="list-style-type: none"> • Lucas Johansen, NOAA Fisheries Office of Science & Technology, NOAA Pride Executive Committee Member
10:05am – 10:15am	Morning Break
10:15am – 11:15am	Plenary 2: Empowering Ombuds to Help Solve the Problem of Abrasive Leadership <ul style="list-style-type: none"> • Laura Crawshaw, Executive Insight Development Group
11:15am – 11:35pm	COFO Mentoring Committee
11:35am – 11:40pm	Ombuds Organization Update: International Ombuds Association (IOA) <ul style="list-style-type: none"> • Ellen Miller, IOA Executive Director
11:40am – 11:50pm	Blip 1: Conflict Resolution for Holy Beings by Joy Harjo <ul style="list-style-type: none"> • Elisa Enriquez, Senior Associate Ombuds, Los Alamos National Laboratory
11:50pm – 12:50pm	Lunch
12:50pm – 1:05pm	Ombuds Game <ul style="list-style-type: none"> • Erica Katherine, Ombudsman, FDA Office of Regulatory Affairs
1:05pm – 2:05pm	Plenary 3: Dancing to the Edge of Neutrality <ul style="list-style-type: none"> • Linda Brothers, Senior Associate Ombudsman, National Institutes of Health • Jenn Mahony, Ombuds Office Director, Boston Children’s Hospital • Katie Manderson, ADR Director, Department of Veterans Affairs
2:05pm – 2:15pm	Afternoon Break
2:15pm – 2:20pm	Ombuds Organization Update: ABA Dispute Resolution Section Ombuds Committee <ul style="list-style-type: none"> • Liz Hill, Associate Director, Ombuds Office, University of Colorado-Boulder
2:20pm – 3:35pm	Plenary 4: Developing Deeper Organizational Partnerships and Support <ul style="list-style-type: none"> • Brian Bloch, Ombuds, Department of the Interior • Mary Chavez Rudolph, Ombuds, Department of the Interior • Will Hall, Director, Office of Collaborative Action & Dispute Resolution, Department of the Interior • Paula Hoag, Asbestos and Small Business Ombudsman, EPA • Vik Kapoor, Ombuds, Department of the Interior • Tahirih Varner, Ombuds, Department of the Interior
3:35pm – 3:40pm	Ombuds Organization Update: United States Ombudsman Association (USOA) <ul style="list-style-type: none"> • Robin Matsunaga, USOA President & Ombudsman, State of Hawaii
3:40pm – 4:25pm	Plenary 5: Many Open Doors - Serving Multiple Populations as an Ombuds <ul style="list-style-type: none"> • David Schwartz, Ombuds, University of Nevada, Las Vegas
4:25 – 4:50pm	COFO Executive Committee
4:50pm – 5:00pm	Blip 2: It’s Ombuds Day <ul style="list-style-type: none"> • Belinda Robinson, Associate Ombudsman, Federal Bureau of Investigation